

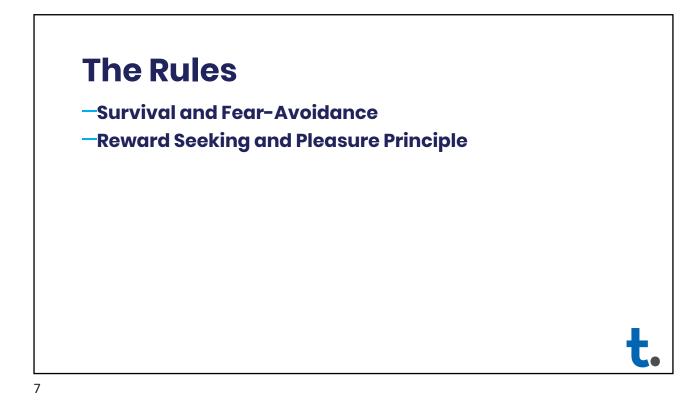
Primal forces that drive human behaviour

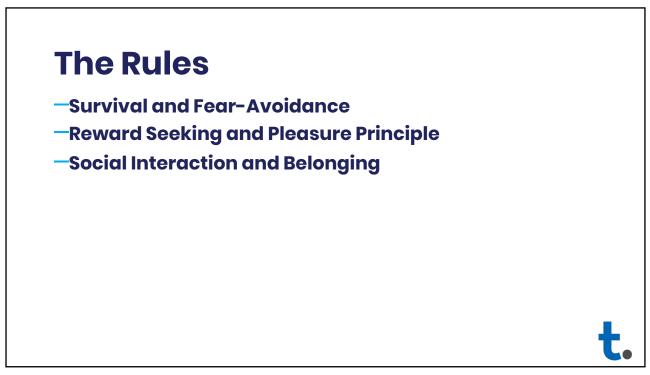
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The Rules

-Survival and Fear-Avoidance

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The Rules

- -Survival and Fear-Avoidance
- -Reward Seeking and Pleasure Principle
- -Social Interaction and Belonging
- -Curiosity and Exploration

9

Survival and Fear-Avoidance Reward Seeking and Pleasure Principle Social Interaction and Belonging Curiosity and Exploration Self-Actualization and Growth

The Rules

- -Survival and Fear-Avoidance
- -Reward Seeking and Pleasure Principle
- -Social Interaction and Belonging
- -Curiosity and Exploration
- -Self-Actualization and Growth
- -Reciprocity

Reciprocity

-Givers gain

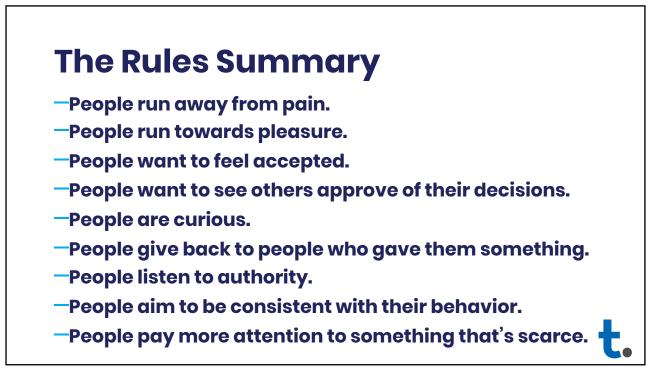
-A study in the journal "Social Influence" found that customers who received a gift from a company were more likely to make a purchase (Strohmetz et al., 2002).

The Rules

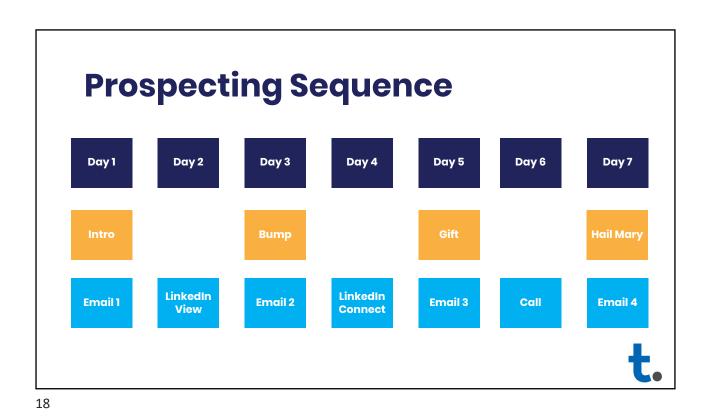
- -Survival and Fear-Avoidance
- -Reward Seeking and Pleasure Principle
- -Social Interaction and Belonging
- -Curiosity and Exploration
- -Self-Actualization and Growth
- -Reciprocity
- -Authority





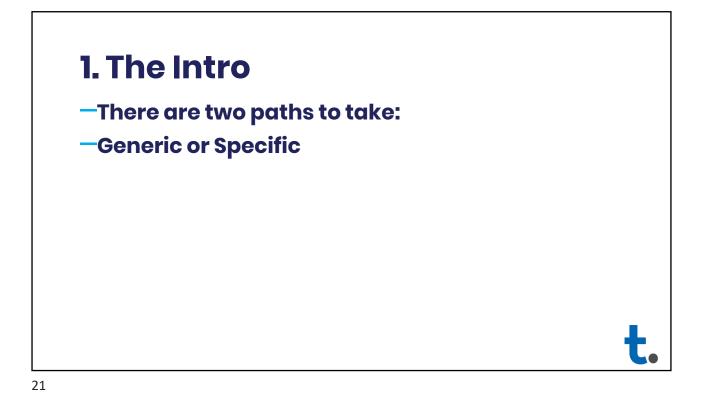


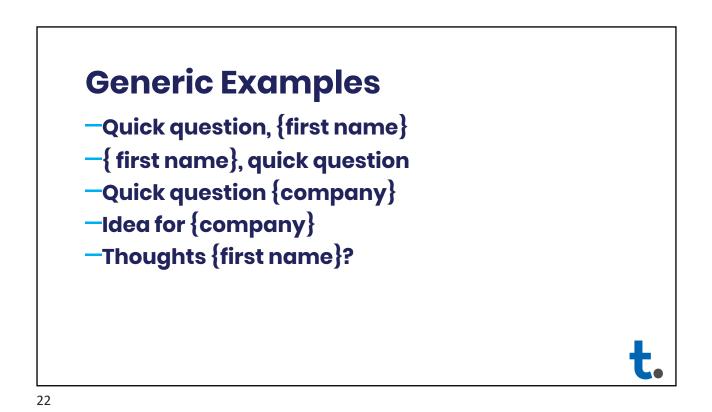




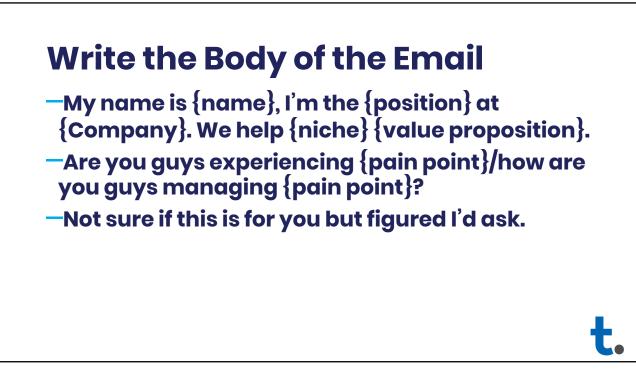




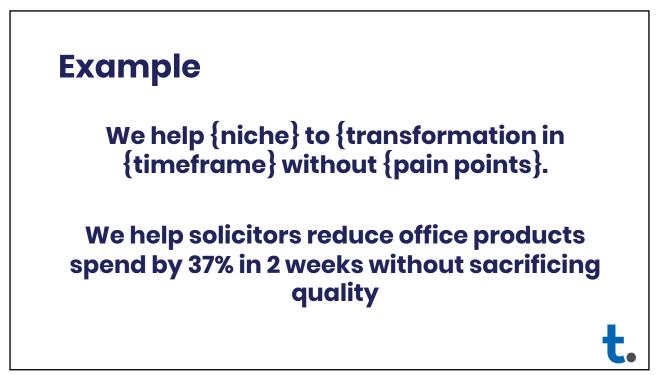


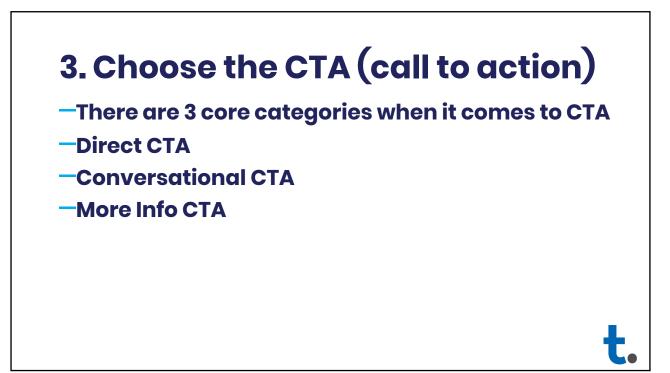




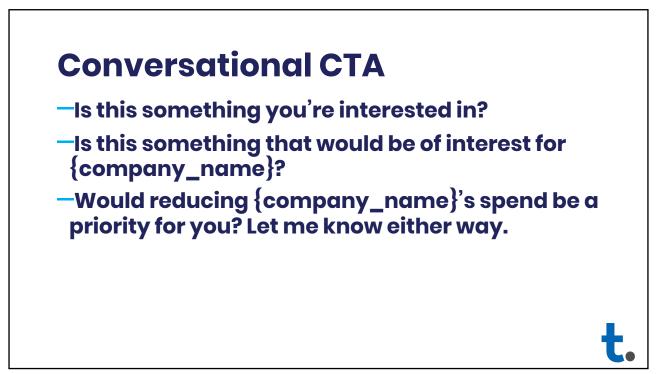


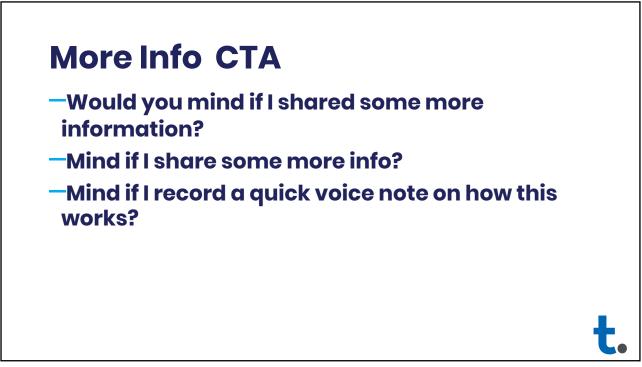


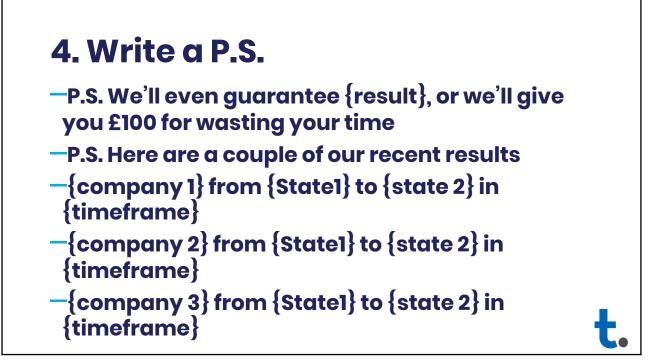




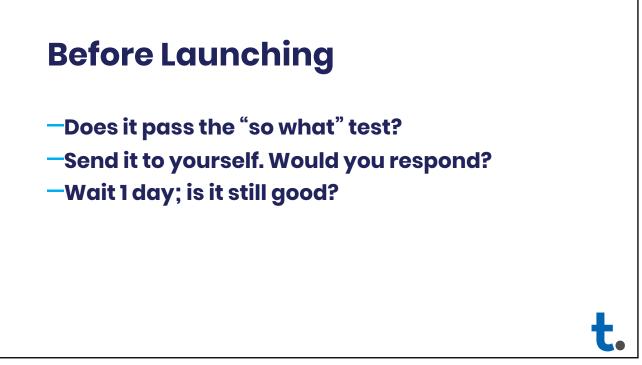


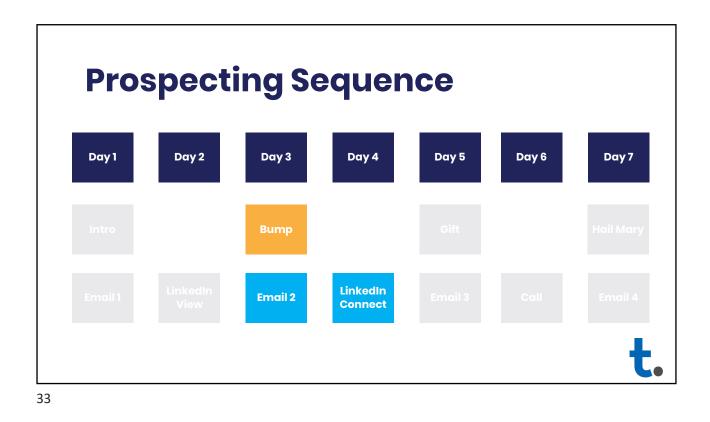


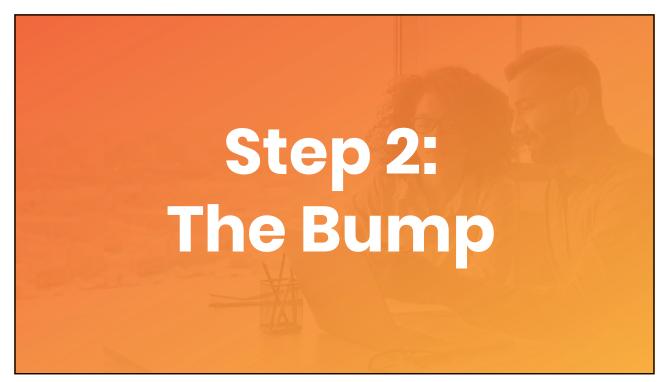




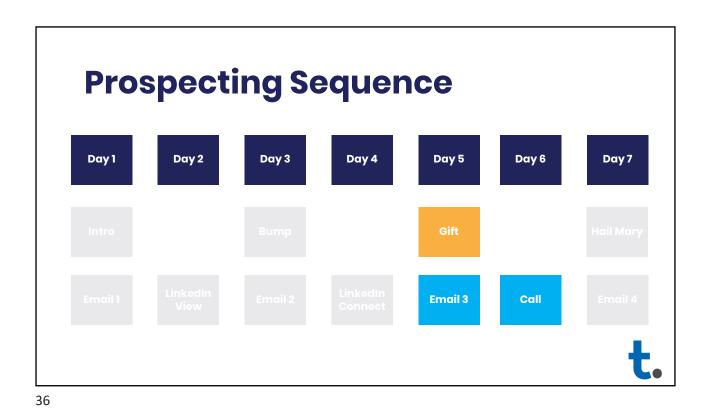












Step 3: The Gift

